

Governance Registers and Templates

Operational registers and templates for policy approval, risk, exceptions, access review, incidents, vendors, evidence, and remediation.

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Purpose

This document defines the operational registers and templates CIC should use to administer its policy, risk, control, security, support, vendor, access, financial, and audit programs.

Scope

These templates apply to CIC governance administration, security operations, engineering reviews, support operations, finance operations, vendor management, incident response, and audit readiness.

Required Registers

Register	Purpose	Owner	Minimum cadence
Policy register	Track policy ownership, approval, publication, and review status.	Governance admin	Monthly during build-out, annual after stable
Control register	Track control owners, frequencies, evidence, and status.	Governance admin	Quarterly
Risk register	Track enterprise, security, privacy, financial, vendor, and operational risks.	Security or risk owner	Quarterly and after material events
Exception register	Track policy or control exceptions, approvals, compensating controls, and expiry.	Governance admin	Monthly
Evidence calendar	Track recurring and per-event control evidence.	Governance admin	Monthly
Access review tracker	Track access review populations, reviewer conclusions, and removal actions.	Governance admin	Quarterly for privileged access
Incident register	Track security, privacy, financial, vendor, and operational incidents.	Security owner	Per incident and monthly open-item review
Vendor register	Track vendors, risk tier, data processed, owners, contracts, reviews, and exit plans.	Vendor owner	Annual for critical vendors

Remediation tracker	Track findings, risks, incidents, audit gaps, and closure evidence.	Governance admin	Monthly
Support quality tracker	Track sensitive support actions, verification, file requests, screen share consent, and user ratings.	Support owner	Monthly

Template Library

Template	Location	Use
Policy Register Template	templates/policy-register-template.md	Track policy lifecycle and review.
Policy Approval Record Template	templates/policy-approval-record-template.md	Record approval and publication for each policy version.
Risk Register Template	templates/risk-register-template.md	Record risk rating, controls, treatment, and review.
Exception Register Template	templates/exception-register-template.md	Record approved exceptions and expiry.
Control Evidence Template	templates/control-evidence-template.md	Record control operation evidence and review result.
Access Review Template	templates/access-review-template.md	Review privileged, financial, support, repository, cloud, and admin access.
Incident Register Template	templates/incident-register-template.md	Record incidents from intake through closure.
Vendor Register Template	templates/vendor-register-template.md	Track vendor risk, data, review, and exit requirements.
Remediation Tracker Template	templates/remediation-tracker-template.md	Track findings and corrective action through validation.

Administration Rules

- Registers must identify owner, review cadence, status, and evidence location.
- High-risk items must have owner, due date, and next action.
- Closed items must include closure evidence.
- Expired exceptions must be closed, renewed, or escalated.
- Evidence must be tied to control IDs where possible.
- Sensitive evidence must be redacted or access-restricted.
- Register exports used for third-party diligence must be reviewed before sharing.

Minimum Monthly Governance Review

The monthly review should cover:

- Overdue policy reviews.
- Missing evidence.

- Open high and critical risks.
- Open critical incidents.
- Open financial exceptions.
- Overdue access removals.
- Vendor reviews due within 60 days.
- Exceptions expiring within 30 days.
- Open audit findings.
- Support verification or screen-share exceptions.

Audit Preparation Use

Before responding to a customer, partner, bank, API provider, or auditor diligence request, CIC should assemble:

- Current policy register.
- Current control register.
- Evidence calendar completion summary.
- Latest risk assessment and risk register.
- Latest access review evidence.
- Latest vendor review evidence for critical vendors.
- Latest incident tabletop or incident response evidence.
- Latest disaster recovery test evidence.
- Open remediation tracker.

Review

This document should be reviewed at least annually and whenever CIC adds a new governance process or assurance requirement.